NEW MIAMI Member Benefit

Supra Real-Time
End of Showing Notification

Real-Time Showing Data Benefits

Advise up to 5 people a showing has started and ended via email and text

- Know when showings begin and when they end

- Gauge level of buyer interest by the showing duration

- Contact buyer's agent while showing is still fresh

- Provide additional details on property or info on offers coming in

- Automatically notify homeowner when someone has been in their home

- Monitor activity at vacant homes

- Improve communication

Set Up Showing Notifications – All Boxes

SupraWEB: Settings → General Email

This option only displays if organization is opted in to receive end of showing notifications

Add partner or assistant email address. Can send these as text messages by entering phone # and carrier info but it is not the shorter text message version

| LISTINGS | REPORTS | SETTINGS | BILLING | SUPPORT |

General Email Settings

Email Address: sellers.agent@gmail.com

If this email address is not the same as the one your MLS, it may be overwritten by the email your organization has on record.

Showing Notifications (for all keyboxes)

☑ Send me beginning and estimated end of showing notifications for all keyboxes in my inventory

Important: Be sure to assign keyboxes to listings to include the property address in showing notifications.
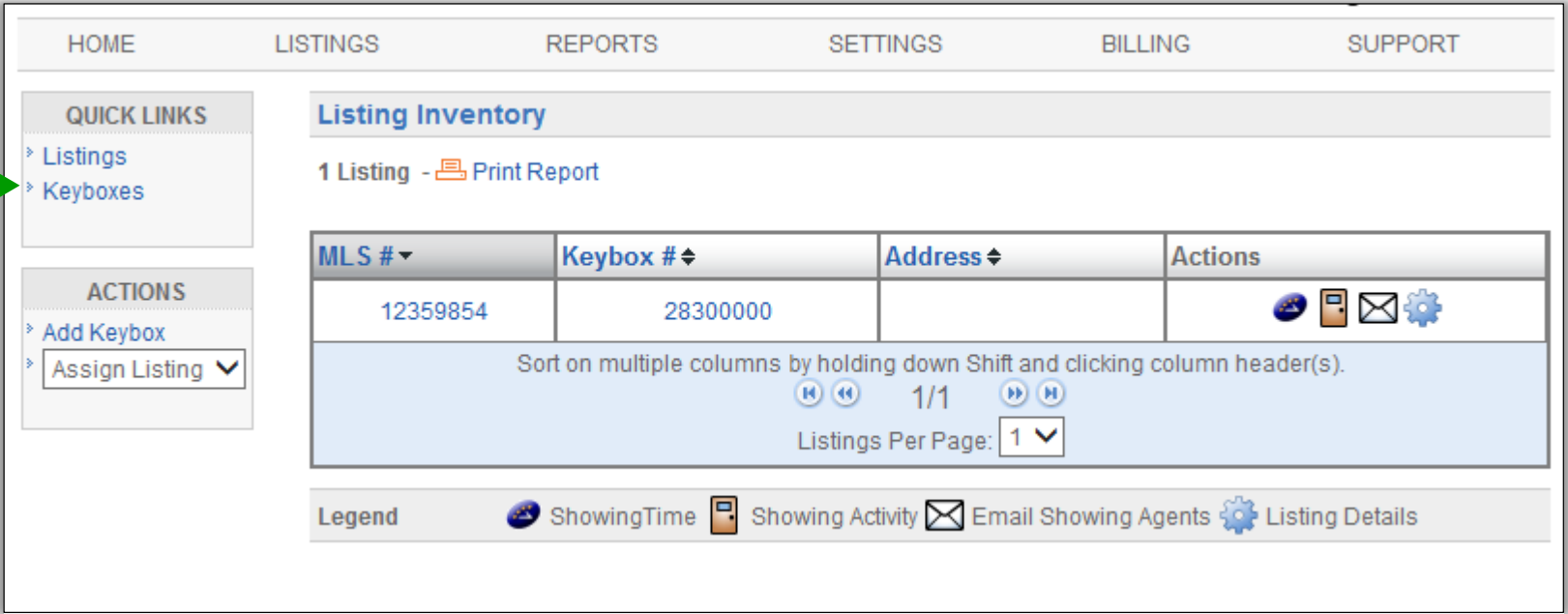
Also send a copy to:(CC)

buyers.agent4011@gmail.com

Separate multiple addresses with a semicolon

Tip : To send showing notifications on a particular listing to a recipient, click on LISTINGS at the the page, click on the desired listing ID and recipient's information.

Feedback Emails

☐ Send me an email when another agent sends feedback on any of my listings.

Also send a copy to:(CC)

Separate multiple addresses with a semicolon

If an agent already receives showing notifications, they will automatically receive the new end of showing notifications when the organization opts in to end of showing

Set Up Showing Notifications – 1 Box

SupraWEB → LISTINGS → Keyboxes

Set Up Showing Notifications – 1 Box

SupraWEB → LISTINGS → Keyboxes → Settings icon

Set Up Showing Notifications – 1 Box

SupraWEB → LISTINGS → Keyboxes → Settings Icon

Listing Flyer
Not Available

Feedback Questions
You can add 10 feedback questions to each listing. Anyone who has shown this listing will be asked these questions when providing feedback.

[Add Feedback Question]

Showing Notifications (for individual keybox)

☑ Send me showing notifications for the keybox associated with MLS #12359854.

Also send a copy to:

1. [   ]   2. [   ]
3. [   ]   4. [   ]
5. [   ]

Enabling this feature provides alerts via email. To send a text message via email, address the email alert to the recipient's 10-digit wireless phone number. See examples below.
Verizon: 5551234567@vtext.com
AT&T: 5551234567@txt.att.net
Sprint: 5551234567@messaging.sprintpcs.com

For more examples mouse hover **help.**

Important: Be sure to assign keyboxes to listings to include the property address in showing notifications.

[Save] [Cancel]

Check box to display fields to add additional email addresses or phone numbers

Enter homeowner information to send them an email or text message when their property is shown

Tip: Remove homeowner information on this page when the listing sells

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Text messages

To send a text showing notification, address the email to the recipient's 10-digit wireless phone number using the following format:

- Verizon: 5551234567@vzwpix.com

- AT&T: 5551234567@txt.att.net

- Sprint: 5551234567@messaging.sprintpcs.com

- T-Mobile: 5551234567@tmomail.net

- US Cellular: 5551234567@email.uscc.net

- Rogers: 5551234567@pcs.rogers.com

Tip: For any carrier not listed, Google the carrier name and "send email as text" to find out how to send emails as text messages.

Or there is a complete list at   www.emailtextmessages.com

Note: Verizon messages will be split across two messages if @vtext.com is used rather than @vzwpix.com

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Start and *End of Showing* Notifications

- Open keybox
- Capture GPS coordinates

1000 ft. radius Geo-fence established

Geo-fence crossed
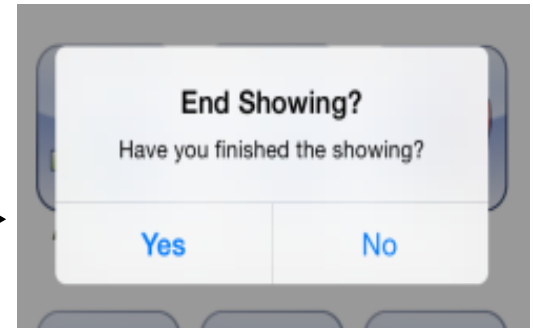
Start of showing notification sent

End of showing notification sent

Best practice:
Do not replace the key container in the keybox until ready to leave the listing – opening the keybox again will generate an end of showing notification and a new start of showing notification

Start and End of Showing Notifications

End of showing is also detected when

- The keybox is opened by your key or another key

- Your key opens another keybox

- You tap "yes" when the following message appears on your phone, "End Showing?"

$\longrightarrow$

End Showing?
Have you finished the showing?

| Yes | No |

If the end of showing is not detected after an hour, the showing is assumed to have ended and a message is sent to the designated recipients.

Best practice:
Do not replace the key container in the keybox until ready to leave the listing – opening the keybox again will generate an end of showing notification and a new start of showing notification

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Showing Notification Emails/Texts

Start of showing email

From: Supra Showings
Subject: Supra Showings – New Showing Update

The showing by **MIKE SMITH** (503-555-1111) (buyers.agent4011@gmail.com) at **1234 S Main St., Salem, OR 97302** (KeyBox # 52694055) **began 06/26/2016 10:55AM**

Start of showing text

FRM:SupraShowing@fs.utc.com
Showing by Mike Smith (503-555-1111) at 123 Main St, Salem, OR began 06/26/2016 10:31AM.

End of showing email

From: Supra Showings
Subject: Supra Showings – End of Showing Notification

The Supra system detected the showing by **MIKE SMITH** (503-555-1111; buyers.agent4011@gmail.com) at **1234 S Main St., Salem, OR 97302** (KeyBox # 52694055) **began 06/26/2016 10:55AM** and **ended 06/26/2016 11:48AM**. Estimated showing duration is 3 minutes.

This notification does not guarantee the showing agent is no longer at the listing.

End of showing text

FRM:SupraShowing@fs.utc.com
Showing by Mike Smith (503-555-1111) at 123 Main St, Salem, OR ended 06/26/2016 10:31AM. Showing duration 3 min.

Supra United Technologies

Text messages are designed to be shorter than email messages to prevent being truncated or split into 2 text messages.

SupraWEB Dashboard

SupraWEB Showing Report