How to *Reset the eKEY® App Authorization Code*

Click on a platform

**Android™**

**Apple®**
How to **Reset the Authorization Code**

### Android

**Note:** These are general instructions and your experience may differ depending on your device, operating system, or service provider.

1. Get an authorization code from your system administrator or SupraWEB.
2. Tap the eKEY app icon.
3. Tap **About**.
4. Tap the phone’s menu and **Reset Authorization**.
5. Tap **Yes** to proceed.
6. Tap **Activate eKEY**.
7. Tap **Next** for data connection.
8. Enter the authorization code.
9. Tap **Authorize**.

**Note:** These general instructions may vary between products, manufacturers, and service providers.
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2. Tap the eKEY app.
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**Note:** You may not have to tap the menu dots depending on your phone. For more information, see [How to Turn on the Assistant Menu in Androids](#) on our website.
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5. Tap Yes.

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8. Enter the authorization code.

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![Authorize Key](image)
# How to Reset the Authorization Code

1. Get an authorization code.

### Apple Products

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System Administrator

SupraWEB

Authorization Code
How to **Reset the Authorization Code**

2. Tap the eKEY app.

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5. Tap Reset Authorization.
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6. Tap Yes.

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Apple Products
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For more information on compatible phones and tablets, Tap the Compatible eKEY Devices List button on the www.supraekey.com home page.